

# Communities Against Terrorism

## Potential Indicators of Terrorist Activities Related to Bulk Fuel Distributors

### What Should I Consider Suspicious?

#### Suspicious People:

- New customer who is not from the area.
- Unauthorized individuals in fuel storage areas.
- Individuals surveilling the facility.
- Individuals testing security measures.

#### Suspicious Activities:

- Using cash for large transactions or a credit card in someone else's name.
- Acting nervous or vague about reason for purchase/use of fuel.
- Requesting delivery without an account.
- Making unusually large purchases of fuel.
- Requesting shipment of fuel to unusual location.

- Exhibiting unfamiliarity with fuel handling and storage regulations.
- Storing fuel in unusual locations or containers.
- Making unusual inquiries about acquiring vehicles equipped for hauling fuel.
- Using a rental vehicle or a vehicle with an out-of-state or temporary license plate to transport fuel.
- Attempting to acquire official vehicles, uniforms, identification, and access cards.
- Discovering unauthorized vehicles or other items that are out of place near fuel storage tanks.



### What Should I Do?

#### Know your customers.

- Require valid ID from all new customers.
- Keep records of purchases.
- Talk to customers, ask questions, and listen to and observe their responses.
- Make note of suspicious statements, people, and/or vehicles.

**Report any missing or stolen fuel, vehicles, or other equipment to law enforcement authorities.**

**If something seems wrong, notify law enforcement authorities.**

**Do not jeopardize your safety or the safety of others.**

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Terrorism may be national or international in scope, but terrorist incidents occur locally and are preceded by a number of pre-incident activities. Individuals in the community are key to identifying these pre-incident activities. By learning what to look for, **you** can aid law enforcement officials in protecting the homeland.

Your knowledge can be an invaluable resource to the law enforcement community. In your business arena, **you** are best informed about what constitutes suspicious activity.

By being aware of what to look for and knowing how to report suspicious behavior, **you** can make a positive contribution in the fight against terrorism. The **partnership between the community and law enforcement** is essential to the success of anti-terrorism efforts.

It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Instead, focus on behavior and activities that are unusual or out of place for the situation and that appear to be suspicious.

The activities outlined on this handout are by no means all-inclusive but have been compiled from a review of terrorist events over several years. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.

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